



CCT Mark Test Report Summary

Digital Assurance

HEALTH CHECK

Service Version Number: 1.0
Period of Assessment: September 2007 – August 2008

VENDOR DETAILS	TEST LABORATORY DETAILS
Digital Assurance	Vizuri Ltd
83 Victoria Street London	1-9 Memel Street London EC1Y 0UT
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Test Report Summary Issue Date: [to be completed by CCT Mark Secretariat - *date Test Report Summary published on CCT Mark website*]

Further details about the claims tested are included in the Information Assurance Claims Document (CCT Mark Certificate Number 2008/12/0039) published on the CCT Mark website (www.cctmark.gov.uk)

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1 Test Result

- 1.1 The CESG claims testing of the Digital Assurance Health Check Service Version 1.0 for the period September 2007 to August 2008 by Vizuri Ltd. concluded that all 14 security claims made within the [ICD] are valid for this IA Service.

2 References

- [ICD] DA_ICD V.2.0, 20 November 2008
- [TLG] Test Lab Guide, version 2.4.0, 27 February 2008.
- [TM] The Generic Test Method as defined in Appendix B of the Test Laboratory guide was used.
- [Certs] ISO 9001/2000 certificate issued by Bureau Veritas on the 23rd April 2008 and expires on the 22nd April 2011
- CHECK Team Leader certificates
- CREST certificate
- DAHC/0001 Health Check Service Internal Procedures (v1.2, 26th September 2008)
- DASBC/0001 Staff Background Checks Internal Procedures (v1.0, 26th September 2008)
- PCG QS 000 PCG ISO 9001 Quality Policy (Rev. 2, 06/06/2008)
- PCG QS 001 PCG ISO 9001 Relationship Map (R0, R1, R2, R3, Rev. 3, 06/06/2008)
- PCG QS 002 PCG ISO 9001 Scheme Document Control Procedure (Rev. 5, 06/06/2008)
- PCG QS 003 PCG ISO 9001 Scheme Control of Records (Rev. 4, 06/06/2008)
- PCG QS 004 PCG ISO 9001 Handling Service Failure Including Complaints and Risk Analysis (Rev. 4, 06/06/2008)
- PCG QS 005 PCG ISO 9001 Scheme Internal Audit Procedure (Rev. 6, 06/06/2008)
- Confidentiality Agreement template (Version 1.0)

3 Scope of Testing

- 3.1 The Digital Assurance Health Check Service Version 1.0 was tested for the period September 2007 to August 2008 using the Generic Test Method [TM] against the claims made in the [ICD].
- 3.2 The following features of the Secure Data Media Solutions Service were not tested under the CCT Mark Scheme:
- o Training
 - o Consultancy

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3.3 The Claims Tests were conducted at:

- Digital Assurance office at 83 Victoria Street, London
- Cable and Wireless, Waterside House, Longshot Lane, Bracknell RG12 1XL.

IS Service Claims concerning procedures, performance and user aspects from September 2007 to August 2008 were validated by means of:

- Review of documentation
- Interviews with management and staff
- Witnessing processes
- Sampling results
- Completing customer questionnaires

4 **Ease of Use**

4.1 It is difficult to apply 'ease of use' criteria to this service. However, all customers provided strong evidence of a responsive, professional service – all respondents assessed the quality of service as EXCELLENT and would recommend the service to other organisations. These views were supported by the absence of any complaints in the 'Complaints and Returns Log'.

5 **Quality of User and Administration Documentation**

Not Applicable

6 **Resistance to Publicly Known Vulnerabilities**

Not applicable, but Claims C012 and C013 are relevant:

7 **Validation of Existing Assurance Certificates**

Digital Assurance is accredited by Bureau Veritas to ISO 9001/2000.

8 **Disclaimer**

8.1 CESG Claims Testing is not a guarantee of freedom from security vulnerabilities. There remains a probability that exploitable security vulnerabilities may exist in the IS Product, IS Service or the Information Systems environment supporting the IS Product or IS Service. The issue of a Test Report Summary is not an endorsement of a product or service.

8.2 This Test Report Summary serves solely to summarise the results of the testing carried out for the CCT Mark Scheme and should not be taken as an endorsement or otherwise of the IS product or IS Service.

9 Abbreviations

CCT	CESG Claims Tested
CESG	The UK National Technical Authority for IA
CHECK	A Scheme for commercial ITHC companies operated by CESG
CREST	Council of Registered Ethical Security Testers
IA	Information Assurance
IS	Information Security